

AUTOMATE

Intermediate

30 MIN

• UPDATED 2026-10-01

Manage application installations with Copilot.

Have Copilot help plan and troubleshoot application deployment instead of working through installation issues one device at a time.

MICROSOFT 365

WORKS WITH

Copilot

Business Outcome

Fewer failed or inconsistent application deployments across the device fleet.

Workflow Steps

Step 1: Pull the list of affected devices and the specific error

Copilot

Export the failed-deployment list from your management console with the device name and the exact error code for each — a prompt built on "installs aren't working" with no specifics produces generic troubleshooting advice that doesn't account for what's actually different about these particular devices.

Step 2: Ask Copilot to diagnose the pattern

Copilot

Have it look for what the failing devices have in common – OS version, device group, network segment – rather than treating each failure as unrelated.

PROMPT

These 12 devices failed this app's deployment with error [code]. What do they have in common, and what's the most likely root cause based on that pattern?

Step 3: Validate the diagnosis against a couple of devices manually

Copilot

Check the proposed root cause against 2-3 actual devices before rolling out a fix fleet-wide – a plausible-sounding pattern can still be coincidental.

Step 4: Roll the fix out in stages, not all at once

Copilot

Deploy to a small batch first and confirm success before pushing to every affected device.

✓ Check the work

- The diagnosed root cause was confirmed against actual devices, not just inferred from the pattern.
- A staged rollout confirmed the fix before full deployment.
- No previously-working device was broken by the fix.

Expected Outcome

A deployment plan or troubleshooting summary that resolves install failures across affected devices.

Want help rolling this out across your team? [Go to Liminals.Tech](#) ■