

AUTOMATE **Advanced** 50 MIN · UPDATED 2026-09-30

Hand off a Power Automate step to a Copilot Studio agent.

Use the Execute Agent action to route a reasoning-heavy step in a flow to a Copilot Studio agent instead of hard-coded logic.

MICROSOFT 365

Power Automate

WORKS WITH

Copilot Studio

Business Outcome

Flows that can handle judgment calls (not just fixed rules) without a human in the loop for every case.

Workflow Steps

Step 1: Identify the judgment-call step

Power Automate

Open the flow and find the exact action where it currently pauses for a person to read something and decide — classifying an expense report's risk level before routing it, say.

If that decision could already be written as a Condition or Switch action using fields already in the data, it doesn't actually need an agent; the real candidate is a step where the input is free text or otherwise too unstructured for a fixed rule.

Step 2: Build a narrow Copilot Studio agent for that decision

Copilot Studio

In Copilot Studio, build an agent scoped to exactly that one decision, with clear instructions and a structured output format (a category, a confidence score, a short reason) rather than free text.

Step 3: Wire it into the flow with Execute Agent

back in Power Automate

Add the "Execute Agent" action at that step in Power Automate, pass in the relevant record data, and map the agent's structured output fields to the flow's next conditions.

PROMPT

Classify this expense report as Low, Medium, or High risk based on amount, category, and whether it matches a pre-approved vendor list. Return only the risk level, a one-sentence reason, and a confidence score from 0-100.

Step 4: Add a low-confidence fallback

Power Automate

Route anything below a confidence threshold (for example, under 70) to a human reviewer instead of letting the flow act on a guess.

✓ Check the work

- Run the flow against known cases first and compare the agent's classification to what a human would have decided.
- Confirm the low-confidence branch actually routes to a person, not a dead end.
- Spot-check a sample of live runs weekly to catch drift in the agent's decisions.

Expected Outcome

A Power Automate flow that calls a Copilot Studio agent mid-run and branches on its structured response.

Want help rolling this out across your team? **Go to Liminals.Tech** ■